

Covid-19 Safety Protocols

As an additional way to protect you as our patient as well as the staff, we are observing specific protocols to minimize the chance of exposure. This form outlines our guidelines, and this is our request for you to observe them.

PRIOR TO APPOINTMENT

If you answer “yes” to any of the following questions, then we will postpone or wait an additional two weeks before having you come in as a “voluntary quarantine” measure.

- 1) Have you recently traveled outside of state within the last 14 days? YES NO
 - 2) Have you had a fever or symptoms of respiratory illness, such as a cough or shortness of breath? YES NO
 - 3) Have you had close contact with any person who has been confirmed and/or suspected as contracting COVID-19? YES NO
 - 4) Have you had close contact with any healthcare worker whose primary purpose recently has been working directly with people who have contracted Covid-19? YES NO
- Please wear a mask for the appointment.
 - If you are being dropped off by someone else, PLEASE let us know when you schedule the appointment so we can make appropriate accommodations in our office for you, as our waiting room is currently not available.

At the appointment

- Whether you can come by yourself or are dropped off, when you arrive, remain in the car, and call the office to notify us of your arrival. Please call 757-962-2326
- If you have any paperwork to be filled out, we will bring it to you to fill out in your vehicle. Please have your insurance information and photo ID ready.
- Your temperature will be taken upon arrival at the front door.
- When paperwork (if any) is completed, your provider will take you to the booth room /hearing aid room where you will be for the majority, if not all, of your appointment.
- There is a hand washing station available for you upon entrance into the office. Hand sanitizer will also be available.
- Our staff will wear gloves and masks whenever appropriate and as much as possible.

After the appointment

- Our staff will disinfect all surfaces/rooms immediately after your appointment. All appointments will be spaced with a minimum of 15-30 minutes to allow this process to be complete. We are sharing this with you so that you are reassured that this has been done for all patients seen prior to your arrival, for your safety and for everyone else.

NAME: _____ DATE: _____ TEMP: _____